

## Contact the Central Booking Office

Opening Hours: 0930 - 1600 (Mon - Fri)

Tel: 020 7685 5601

Peckwater Centre,  
6 Peckwater Street,  
London NW5 2UP

## Podiatry Services Management

Telephone: 020 3317 5400

## Website

Visit the website address below for details of foot service clinics at health centres in Camden.

[www.camdenproviderservices.nhs.uk](http://www.camdenproviderservices.nhs.uk)

Details including clinic times and locations are shown in the *Our Services | Foot Care* section.

Referrers can also access the service referral form from the *Health Professionals* section of the website.

## Communication and language support

If you require a language interpreter (including British Sign Language) or communication support, please contact us. You can also contact us if you would like this leaflet in large print, Braille, audio format or in another language.

## Confidentiality

Use of personal data is protected by the Data Protection Act 1998. For information about accessing your health records please contact Information Governance on (Tel) 020 7685 5954.

## Comments, compliments, complaints

We welcome your views on our service. Some clinics have a comments box available for feedback. Alternatively, contact us:

Patient Support Service  
FREEPOST RSUB-AYCL-KKYY  
3rd Floor Bedford House  
125-133 Camden High Street  
London NW1 7JR

Tel: 020 7685 5973

Fax: 020 7685 5788

E-mail: [patientsupport.cps@nhs.net](mailto:patientsupport.cps@nhs.net)

Please contact the PSS if you would like this leaflet in large print, Braille, audiotape or in another language.

[www.camdenproviderservices.nhs.uk](http://www.camdenproviderservices.nhs.uk)

# Foot Care Service



## Information for patients

Central and North West London   
NHS Foundation Trust

Camden Provider Services

CPS POD 01/12 002

## About the service

The service provides assessment and treatment for Camden residents with foot related problems, with an emphasis on prevention and self management, including:

- management of corns & callus
- treatment of ulceration
- preventative treatment of complications arising from diabetes
- treatment & advice on self managing verrucae
- surgery to remove ingrowing toe nails under local anaesthetic
- orthotics management of biochemical foot problems
- annual diabetic foot review
- foot care advice

## How to access the service

### Aged between 16 and 60?

A GP or healthcare professional must refer you to a 'New Patient' clinic. If clinical treatment is indicated, you will be offered an appropriate clinic appointment. If you have an existing medical condition that places your feet at risk of ulceration and infection please follow the guidelines below.

### Under 16 or over 60? Registered disabled? Pregnant or nursing mother?

You do not need a GP referral to access the service. Simply fill out a Self Referral Form available at any of the health centres listed on the *Foot Care* page of our website.

Alternatively contact the **Central Booking Office** on (Tel) 020 3317 3300.

## Treatment

Your needs will be assessed according to priority and type of problem. Urgent problems, including bleeding and infected wounds, are seen within 24 hours.

If booked for an initial assessment, you will be seen within a maximum of 8 weeks.

You may be treated in a community clinic, a hospital or, if you are housebound, your own home. If you are immobile, but not housebound, we can arrange transport for you to/from a clinic with assistance from ambulance staff.

Treatment plans are reviewed and revised at appropriate intervals. We will work closely with you to ensure the plan meets your needs.

If you need advocacy and/or interpreting services please request these when you book your appointment.

## Excluded conditions

We are not able to accept referrals for the following conditions:

- verrucas that cause no discomfort
- fungal nails that simply look unsightly: we cannot prescribe anti-fungal therapies

- paediatric conditions associated with normal musculoskeletal development, e.g. flat feet that cause no problems to the child
- conditions requiring foot surgery

## Foot care for hospital inpatients

Inpatients at UCLH and St Pancras Hospitals can be referred to the Foot Care Service by ward staff.

Please note that the Foot Care Service cannot make referrals directly to hospital podiatry services.

## Nail cutting service (Age Concern)

If you require nail cutting only and do not have other medical needs, please contact Age Concern Camden.

Their fee-based clinics run at the following locations:

- Kentish Town Health Centre,  
2 Bartholomew Road, London NW3 6NS

For further information contact:  
**Jennifer Irving, Age Concern**  
**(Tel) 020 7794 6588**

