

Delivering Same-Sex Accommodation Declaration of compliance

We are proud to confirm that mixed sex accommodation has been virtually eliminated in our inpatient services

Further information on our work to deliver same sex accommodation

Every patient has the right to receive high quality care that is safe, effective and respects their privacy and dignity. NHS Camden Provider Services is committed to providing every patient with same sex accommodation because it helps to safeguard their privacy and dignity when they are often at their most vulnerable.

We are proud to confirm that mixed sex accommodation has been virtually eliminated in our services. Patients who are admitted to inpatient wards at South Wing, St Pancras Hospital will only share the room where they sleep with members of the same sex, with the exception of disabled access toilet and showers.

What does this mean for patients?

NHS Camden Provider Services inpatient wards at South Wing, St Pancras Hospital can expect to find the following:

Same sex-accommodation means:

- The **room where your bed is** will only have patients of the same sex as you
- Your **toilet and bathroom** will be just for your gender, and will be close to your bed area

It is possible that there will be both men and women patients on the ward, but they will not share your sleeping area. You may have to cross a ward corridor to reach your bathroom, but you will not have to walk through opposite-sex areas.

You may share some communal space, such as day rooms or dining rooms, and it is very likely that you will see both men and women patients as you move around the hospital (eg on your way to X-ray, outpatients appointments at other organisations, home visits or to the therapy gym).

It is probable that visitors of the opposite gender will come into the room where your bed is, and this may include patients visiting each other.

It is almost certain that both male and female nurses, doctors and other staff will come into your bed area.

If you need help to use the toilet or take a bath (eg you need a hoist or special bath) then you may be taken to a single bathroom used by both men and women, but a member of staff will be with you, and other patients will not be in the bathroom at the same time.

What are our plans for the future?

Future plans include providing patients with clearer information on admission about what it means to have care provided in our Inpatient Rehabilitation Services. We will continue to review the accommodation from which our services are provided to ensure that standards of privacy and dignity can be maintained and improved.

How will we measure success?

- Patient Experience through exit questionnaires
- Absence of Complaints made to Patient Support Services.
- NHS Camden Local Privacy and Dignity Policy
- Score from 2008/09 PEAT Inspection of 97.78% for Privacy & Dignity provided by both the available estate and systems in place within the In Patient Rehabilitation Service.

What do I do if I think I am in mixed sex accommodation?

We want to know about your experiences. Please contact Jonathan Freedman Service Manager 020 3317 3327 if you have any comments or concerns.

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